## Appendix A: 2019/20 Q2 promises performance

Ref	Promise	When by	Lead officer/s	Lead Board member	2018/19 Q4/end of year	2019/20 Q1	2019/20 Q2	RAG status
Prior	ity: People							
Goal:	Helping people to be healthy, happy, active Work with partners to increase levels of	e and support 31/03/2021	ed Fred Davies	??		Co andination mantings have been held	Construction works started on the	A made a m
	cycling and walking by supporting the delivery of new routes in Evesham and the development of cycling and walking plans for Droitwich Spa and Pershore by 31 March 2021.	31/03/2021	Fieu Davies	**		Co-ordination meetings have been held with relevant county and Wychavon officers to help with the delivery of cycling and walking projects in Evesham. The procurement of footpath improvements in Corporation Meadow, Evesham to provide a surface suitable for cyclists has been undertaken and works will start in Q2 with funding from the county council. A Future High Street Fund application which included active transport proposals was submitted but we have subsequently heard has not been successful. An option for the delivery of a foot and cycle path along Wyre Road, Pershore is being prepared as part of the Pershore Northern Link Road scheme. Finally Pershore has attracted a Tour of Britain Mens cycle stage on 12 September – this will be used to help promote local interest in cycling.	cycle/walking surface improvement in Corporation Meadow, Evesham. The Tour of Britain Mens cycle stage successfully held in Pershore on 12 September.	Amber
	Work with partners and sports clubs to set out detailed plans and investment opportunities for multi-sports hubs for Droitwich Spa, Evesham and Pershore by 31 March 2020.	31/03/2020	Jem Teal	Rob Adams	Because of ground conditions a feasability study has been procured to look at a Droitwich 3G pitch. In addition a condition survey has been procurred to evaluate the longevity of droitwich leisure centre.  In Pershore we are still awaiting the 106	bowls club, tennis club, football club and play area. The football element is subject to a grant to the Football Foundation that WDC is assisting with.  The Evesham 3G was successful in its football Foundation Fund Grant (£576K) and we are awaiting the conclusion of the footpath diversion before works commence.  A way forward has been identified in developing football facilities at Droitwich Leisure Centre, involving the key clubs.  Decisions by the special Executive Board and then Council on 24 July regarding 3G sport pitches for Evesham and Droitwich are key to the delivery of our vision for multi sports hubs in these towns. See above for further information	submitted in Q3. Work has commenced on the Evesham 3G pitch and pavilion (total cost around £1.5 million, looking to complete in May). Discussions with the Football Foundation have stated for potential grant support in relation to the agreed 'way forward' in partnership with the local clubs. One small Section 106 project at Pershore Rugby Club has been completed for enhanced changing provision (£25K)  See above with regard to Evesham and Droitwich. Pershore is still awaiting the	Green
					payments to progress school sports facilities improvements			
19/20	Supporting people most in need  Work with partners to improve social mobility across the district and invest a further £200,000 over three years to support and improve outcomes for free school meal eligible children and their families.	31/03/2022	David Manning	Christopher Day		Expression of Interest submitted to the WCC Business Rates Pilot scheme. This has been successful and a full application to the scheme is being worked up. If successful this application will add significant additional resource to the £200,000 budget. Project plan being shaped with three main key areas - Early Years / Key Stage 2+ and positive activities.	Full application for the Worcestershire County Council Business Rate Pilot scheme for social mobility in Wychavon written and submitted. This application was successful and we were awarded £268,500 over three years from the public health budget. Key project areas worked up and main actions identified. Next step is recruitment of additional officer resource and agrement of KPIs with WCC.	Green
	Invest in and work with partners to pilot a three year programme to improve aspirations, health and life chances in the Droitwich West ward.	31/03/2020	Cherrie Mansfield / David Manning	Christopher Day	The wider estate regeneration project is still under consideration and discussions have taken place regarding the future of the pub. Support for the community centre has contunied with an AGM planned and new trustees being recruited. The agreements with DCVS and the Community Association have been extended for another year. Improvements to the Westwood Road open space have now started with a view to completion by the summer. A new project to improve the underpasses on the estate has been started and is at feasibility stage. This project heavily involves DAFFY and the Youth Council from the High School. The new residents' group is continuing to grow and now has its own chair and secretary. We are continuing to support this group but in an increasingly light touch way.	Wychavon that will see community support and outreach on the estate for the next three years has been successful and DCVS has secured £360,000 over three years. It will also see the community centre supported and financially viable for the forseeable future. We have recruited new trustees for the Community Association and they are starting to turn the centre round. The new public open space on Westwood Road has been completed and we have brought in £10,500 match funding from the Town Council to support this. The feasibility on the underpasses project is still ongoing and we are working up a project with the High School to build a community	presented to the Town Council. In addition a new project to open up the central precinct of the estate is being worked up.	Green
18/19 P123	Work with partners to support people affected by the roll out of Universal Credit from November 2018 by 31 March 2020.	31/03/2020	Vic Allison	Ron Davis	We have held a councillor briefing, arranged for DWP to present at our Landlords Forum and partnered with 6Towns Credit Union. We have supported claimants with digital and personal budgeting support and have liaised with the CAB who take over this support role on 1 April 2019. We will continue to advise and signpost claimants by keeping information on our website up to date.	There will be a less proactive role for us now that the CAB have taken over the provision of digital and personal budgeting support. We continue to support the DWP with Universal Credit claims through Civica and offering digital access at our contact centres for claimants.		Green - completed

Ref	Promise	When by	Lead officer/s	Lead Board member	2018/19 Q4/end of year	2019/20 Q1	2019/20 Q2	RAG status
18/19 P124	Develop and implement a homeless prevention plan including earlier intervention for those threatened with homelessness, more prevention tools and a personal engagement plan for customers setting out how we will work together to solve their housing difficulties by 31 March 2020.	31/03/2020	Elaine Salter	Christopher Day	our service response to rough sleepers. An Expert Panel Event was held in February to consider what actions and initiatives we can put in place, there has been particular focus on trialling a	This has identified what is working well and where further actions would help improve the visibility of the work and the work flow. This learning will inform the Homeless Prevention Plan. The action planning as a result of the Rough Sleeper Task & Finish Group is also in progress and changes are being made to the Worcestershire Homeless Strategy to incorporate requirements of the National Rough Sleeper Strategy including any new high level strategic actions. It is propsed that the first draft of the Rough Sleeper Task and Flnish Group Action Plan will be ready this	The homeless prevention agenda is progressing with a revision being made to the current Worcestershire Homelessness Strategy to include actions which have resulted from the Rough Sleeper Task & Finish Group. Part of this will include the provision of both county and district actions for rough sleepers including localised SWEP in Evesham.  Further work is also progressing in respect of improving the use of IT to support the homeless service and processes. We also have some additional resource from MHCLG bids to further support access into rented accommodation and to improve move on arrangements for homeless singles and couples.  Building on the work progressed to date, a Homeless Prevention Plan is to be drafted and it is hoped to have a draft by the end of November 2019.	Green
	ity: Place Keeping the district clean, green and safe							
P211	Work with partners to reduce the crimes most affecting our district through supporting communities, delivering education and awareness campaigns, coordinating community days of action and property marking events.  Over the next two years install at least 20 additional electric vehicle charging points in	31/03/2020	Rob Rich / Elliott Nixon MHDC	Rob Adams  Emma Stokes		Provided home security equipment to victims of burglary and domestic violence. Held eight property marking events with over 100 items of property marked. Launched a property marking scheme in Fladbury. Supporting development of 15 Neighbourhood Watch schemes. CCTV cameras currently installed in two locations. Multiagency estate walkabout at Westlands in June.  Following a review of fhe identified sites and confirmation of the avaialbility of an	Farmers and then with Glos. Police  The EV charging point contract to deliver charge points at five our our car parks has	Green
	car parks across the district and publish a plan setting out how we will encourage businesses, developers and communities to install more charging points.					electricity connection, tenders have been invited for the installation of the charging points.	been awarded to Swarco UK Ltd. The on site installations will commence late 2019 and be completed and operational in March 2020.	
19/20 P213	Invest £200,000 over the next two years to improve play areas, equipment and paths in our parks.	31/03/2021	Jonathan Hulbert	Emma Stokes		Order placed for first project to start in September/ October. Some other projects in planning stage.	Work due to start on first project - Cotswold Rise footpath once ground conditions allow. Progress on several other projects with view to tendering in the next 1 -2 months.	Green
19/20 P214	Work with partners to promote and support delivery of the emerging Worcestershire Pollinator Strategy including the creation of new and improved habitats for bees, butterflies and other insects in council managed green spaces by 31 March 2021.	31/03/2021	Jim Burgin Liz Etheridge Jonathan Hulbert	Tony Rowley Emma Stokes		Joint working between Heritage and Parks and Green Space to establish new habitats in Droitwich, Evesham and Pershore with more planned. Early results are promising and areas are being assessed for possible improvement. Signs have been installed to indicate areas for pollinators. We are looking to harvest seed from some areas for use on improving existing areas and starting new ones. Also working with Worcs County Council on the County Pollinator Strategy which is informing local strategy development. FAQ's on web site. Supporting Parish Councils with advice and identifying habitat creation opportunities. Resoration works at Avon Meadows to create 5ha of species rich grassland. Transferring thinking and opportunities to MHDC in developing the 5Yr Action through the Environment Policy Development Panel.	strategic level project targeting wildlife networks and connectivity , including pollinators, across WDC/ MHDC and wider Worcestershire. Bid submitted 11.Oct.	Green
16/17 P214	Adopt at least three new play areas and open spaces in the towns.	31/03/2020	Sharon Casswell	Emma Stokes	Two new play areas already adopted to date, no others this quarter but we still have another year to complete so well on track.	The adoption process is progressing for two play areas with associated open space in Evesham (Offenham Road) and one off Kilbury Drive, Whittington again with associated public open space.	The adoption of the areas at Offenham Rd, Evesham is now with Planning Enforcement to resolve. Kilbury Drive Whittington is now due for inspection of remedial works.	Green
18/19 P217	Run a three year campaign to reduce litter and use of plastics involving a package of measures including education, litter picks and enforcement action by 31 March 2021.	31/03/2021	Sharon Casswell	Emma Stokes	Registered two pick up points for Crisp Packet Recycling in Pershore and Evesham as part of plastic reduction pledge. Ready to be launched when boxes arrive. Launched adopt a street scheme with 50 sign ups in the first two weeks and little promotion. Any Bin Will do stickers produced and ready to be implemented from April. Installed 20 additional bins at grot spots across Evesham. Installed three cigarette ballot bins in Evesham High Street/Port Street as a trial with early results showing a reduction in cigarette litter in immediate surrounding areas. Tenants of flats in part of Evesham have been written to regarding disposal of rubbish at the front of their properties.	Launched Adopt a Street campaign with 93 individuals signed up and 13 businesses. Hosted a public meeting with Evesham Anti-Litter Group with 50 people attending. Launched Green Dog Walker Scheme with Cllr Emma Stokes among those signing up. Installed 20 new litter bins at grot spots in Evesham. Identified 12 additional grot spot locations in Westlands, Droitwich for further action.	Signed up to the Keep Britain Tidy Bin it for Good campaign - working to identify charities to take part. Signed up to a national roadside littering trial with Keep Britain Tidydue to be implemented in Q3. If successful will be rolled out across the district. Adopt a street signs ups now passed 200 individuals and organisations. Crisp packet recycling point installed at Tesco in Evesham. So far 2,845 packets sent for recycling as part of plastic reduction pledge. Developed and launched 30 Days of Zero Waste campaign encouraging waste reduction, increased recycling and plastic reduction in particular. FPN issued for littering from vehicle in July using dash cam footage and another in August. Promoted via the media and gov delivery.	Green
18/19 P218	Install adult changing places in public toilets in Broadway, Droitwich, Evesham and Pershore by the end of 2019.	31/12/2019	Sharon Casswell	Emma Stokes		toilets:Viaduct meadow - Evesham , Church Close - Broadway and St Andrew's - Droitwich . The final toilet will be incorporated into the new build	Changing places toilets have already been installed in Broadway, Droitwich and Evesham. Works in Pershore have been delayed due to the requirement for recovery archaelogy during the excavation of the old footings on Church Walk. The delay is expected to be five weeks. It is anticpated that completion will now be February 2020, a couple of months later than originally planned.	Amber
19/20	Delivering quality, affordable homes Create a new urban designer role to lead work on delivering well designed, high quality and locally distinctive development.	31/03/2020	Jack Hegarty	Tony Riowley		Recruitment underway in quarter two for new Urban Designer. Interviews took place in August and appointment made.	Joanne Bounds in Urban Designer role due to start 4 Nov 2019.	Green

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16/17 P221	Identify local housing needs and support the delivery of sites for rural affordable housing.	31/03/2020	Elaine Salter	Christopher Day	Completed Housing Needs Surveys for Norton Juxta Kempsey and Offenham Parishes and planning to undertake further Housing Needs Surveys across the District. The initial estimates of new affordable homes for Q4 is 89 and of these 21 units (23.6%) were delivered in rural areas. These included 5 units in Bishampton,2 units in Cropthorne, 8 units in Bevere (Norh Claines) and 6 units in Fernhill Heath (North Claines). The remainder delivered in the market towns of Droitwich, Pershore and Evesham.	Completed Housing Needs Surveys for Norton Juxta Kempsey and Offenham Parishes and planning to undertake further Housing Needs Surveys across the District. The initial estimates of new affordable homes for Q4 is 89 and of these 21 units (23.6%) were delivered in rural areas. These included 5 units in Bishampton,2 units in Cropthorne, 8 units in Bevere (Norh Claines) and 6 units in Fernhill Heath (North Claines). The remainder delivered in the market towns of Droitwich, Pershore and Evesham.	Wychavon: The initial estimates of new affordable homes for Q1 is 86 and of these 34 units (39.5%) were delivered in rural areas. These included; 4 units in Pinvin, 15 units in Bevere (North Claines) and 15 units in Fernhill Heath (North Claines). The remainder being delivered in the market towns of Evesham, Droitwich and Pershore.  Malvern Hills: This quarter we have enabled the delivery of an estimated 54 new affordable homes. Of these, 36 units (66.7%) were delivered in rural areas. These included; 3 units in Leigh & Bransford, 2 units in Clifton-Upon-Teme, 1 unit in Upton Upon Severn, 12 units in Little Malvern & Welland and 18 units in Rushwick. Of the 18 units in Rushwick, 11 completed during 2018/19 but were reported late and have been accounted for in this Quarter. The remainder being delivered in Malvern Town.	Green
16/17 P222	Improve the standards of at least 200 private sector homes through giving advice, carrying out inspections, providing support to owners and taking action where necessary.	31/03/2020	Elaine Salter	Christopher Day	This quarter the standards of 17 properties have been improved. Bringing the total to 202 in total exceeding the target of 200 by 2020.	This quarter the standards of 17 properties have been improved. Bringing the total to 202 in total exceeding the target of 200 by 2020.	This quarter the standards of 8 properties have been improved. Bringing the total to 210 which exceeds the target of 200 by 2020.	Green - completed
18/19 P223	Promote opportunities for custom and self- build housing by March 2020.	31/03/2020	David Hammond /	Christopher Day		We take every opportunity to promote this through pre-application advice and	We continue to provide advice and are actively seeking sites.	Green
18/19 P224	Start building our first homes through the new Wychavon housing company by 31 March 2020.	31/03/2020	Fred Davies  Vic Allison	Christopher Day	We are pusrsuing a partnership approach rather than using a housing company. This will potentially achieve the same result of housing supply and financial return for the council more quickly with less costs and risks. We hope to report back with specific proposals for our first development later in the year.	are actively seeking possible sites for self build.  Still on track for reporting specific proposals for a partnership approach rather than a housing company approach later in 2019.	A report on the Council's direct investment in housing is being prepared for November Executive Board. Whilst the Promise will not be achieved in strict terms, we hope to achieve the same result of investment for a resturn and meeting a housing need using a different approach.	Amber
	ity: Prosperity Attracting businesses and quality jobs Build small business units for rent and	31/03/2021	Phil Merrick /	Richard Morris		Preparatory work is being	A report will be taken to the Board later this	Green
P311	create a Wychavon business hub to pilot providing support to at least three businesses at key stages of their development by 31 March 2021.	31103/2021	Chris Brooks with Vic Allison	Normal World		undertaken. Visits have been made to Wyre Forest, Worcester City and Tewkesbury to evaluate similar projects and understand how they could be implemented. A detailed specification for the conversion of part of the ground floor at the Civic Centre to a Wychavon business hub is being prepared.	year detaling the options based on the avaialble space and budget.	Gleen
19/20 P312	Work with partners to help transform and revitalise our town centres so they are fit for the future and establish an initial seed-fund of £150,000 to help develop masterplans for our three towns by 31 March 2021.	31/03/2021	Phil Merrick / Chris Brooks	Richard Morris		fund for Evesham was not successful, a	The Heritage Action Zone bid for Droitwich was not successful. The Town Centre Advisory Panel has just completed tours of each town to help build up an evidence base of issues and to meet stakeholders. The next meeting of the panel includes a presentation on Business Improvement Districts.	Green
19/20 P313	Deliver the first phase of our tourism action plan through producing a targeted marketing plan, arranging business networking events and planning a familiarisation event for journalists and group travel organisers by 31 March 2021.	31/03/2021		Richard Morris		The marketing plan has been completed and the plan is on track. The Vale and Spa brand continues to build traction with almost 3,500 recipients of the newsletter.	The plan is developing well, with the markeeting plan complete and networking events taking place. J Other highlights include: TAP Objective A1, raising the Vale & Spa Profile: Local, regional and national publications have seen WV&S adverts included within them. Worcester Foregate Street Station has a WV&S branded literature rack. An agreement has been set to run multiple bus-shelter campaigns in Cheltenham, Stratford and Worcester during 2020. TAP Objective A3 – use of high quality imagery etc:: Drone photography has recently been commissioned and provided covering a range of businesses and tourism assets across the entire district. High quality, local amateur photographers have been approached and met to discuss sharing their creativity to promote the brand. Objective A7 – working with the TICs etc: The TICs/VICs of Broadway, Droitwich Spa, Evesham and Pershore are meeting quarterly with the WDC tourism officers. Cross marketing is a key issue, with linked guides (physically and digitally) planned, based on a variety of themes. Content will be drawn up over the winter ready for release in early 2020. Objective A11 – build on existing marketing etc: Research continues to take place on building upon the suite. Meetings with key stakeholders to establish best practice have been instrumental. Christmas, History/Heritage and Cveling are likely to be the first pose produced.	Green
16/17 P311	Use our investments to support the creation of 400 new job opportunities by March 2020 with a focus on advanced engineering and the agri-tech sectors.	31/03/2020	Phil Merrick / Chris Brooks	Richard Morris	Kimal and Spires Healthcare have both taken possession of their units at Worcester 6. The year has seen considerable progress towards the target, which remains on track for 2020.	Evesham = 49 jobs Kimal completed move to Worcester 6	Development continues at a pace on Worcester Six, with the Kohler Mira building nearing completion. Cornellius are now operating on the business park.	Green
P312	Assist at least 100 business start-ups and the growth of existing businesses by helping to deliver an additional Business Enterprise Centre in the district by March 2020.	31/03/2020	Chris Brooks	Richard Morris	Start ups have remained low throughout the last few years, and this is the case across the county. Plans are now being developed to use office space within the Civic Centre to develop a small business enterprise centre.	business start-ups, which is a reflection on the low unemployment rate. Further	benefiting from a business start up grant. Proposals for a business hub at the Civic Centre are now being finalised.	Green

Ref	Promise	When by	Lead officer/s	Lead Board member	2018/19 Q4/end of year	2019/20 Q1	2019/20 Q2	RAG status
	Help at least 30 more young people a year in Wychavon to gain engineering skills and qualifications by supporting initiatives such as the Mechanical Engineering Technology Academy in Evesham.	31/03/2020	Chris Brooks	Richard Morris	their apprenticeship • 4 of these are level 3 - these are in the 1st year of their apprenticeship	figure, and reflects the work done by the skills officer and colleagues to promote engineering and STEM subjects to young people. Up to date figures for this year are not available from the SFA at this time.		Amber
17/18 P323	Offer support and additional funding to encourage small and medium sized businesses to take on up to 30 new apprenticeships during 2018/19 and 2019/20.	31/03/2020	Chris Brooks / Sue Owens	Richard Morris	engaged in engineering that are known. The funding available for 2018/19 has all been committed, and this particuar promise is now in its final year. The programme has been very successful, and a full report will be presented to Board in 2019 with a view to extending the project beyond March 2020.	This promise is, as it was last year, up to and ahead of schedule. The programme has been very successful and a request to maintain the levels of funding beyond the life of the current promise is being taken to the Executive Board in September.	The promise remains well ahead of schedule. After a presentation to the Board in Septermber, the Skills Officer has been asked to return to the next meeting with proposals for extending the promise into higher level appreniticeships and to explore other ways of incresing the take up of apprenticeships.	Green
Goal	Supporting and ongoging with communitie	Ne .						
19/20 P333	Deliver a three year programme of workshaps for	31/03/2022	Jem Teal	Rob Adams	In Marsh we hold three works have	Agreed that this would be led by a working group drawn from the Rural Panel and chaired by Liz Eyre. First meeting of the Rural panel is the 22nd. July. Scoping work is underway, incorporating a watching brief on the Community Transport review at County.	The Rural Panel has received an overview of the current 'picture' of community transport (undertaken last year as part of the previous rural panel) and created a working group to explore funding options. The working group has met once and looked more closely into a number of potential interventions. These have included measures to help incentivise the recruitment of volunteer drivers for our existing community transport providers, to introduce a 'Car Club' based on the Malvern example, the idea of shared minibuses between parish councils and an electric bike loan scheme. The second meeting has been scheduled where the working group have invited our current community transport providers, the organiser of Malvern Car Club and the county council's Community Transport Officer tp attend.	Green
18/19 P331	Run a two year programme of workshops for town / parish councils and community groups on a range of topics such as funding, running a successful village hall, setting up a community shop, local transport schemes that bring together successful examples and share best practice to enable other communities to implement their own solutions to local needs.	31/03/2020	Cherrie Mansfield / Jem Teal / David Manning	Rob Adams		and town councils event on 13 June. The evening included bite-sized updates on a range of topical issues including homelessness, adopt-a-street	About 15 people attended a successful workshop on Planning and Running a Consultation. Less well attended was the session run on inspection and maintenace of play areas with only a couple of parishes attending. The workshop on ackling speeding in your Parish attracted nine participants but we ufortunately had to cancel the Flood Awareness workshop due to lack of uptake.	Green
18/19 P332	Launch a Wychavon village of culture competition and trial it for three years.	31/03/2021	Jem Teal	Rob Adams	We have completed the first year of this new promise and a winner has been identified. We are now reviewing how we can seek more applications as we go into the second year of this initiative	Launched at the Parish Council Event on 13th. June – feedback from the Parish Councils suggested an earlier launch was appropriate as many don't meet in July and August.	This years competition attracted five expressions of interest. We have invited three to submit a full application, these are White Ladies Aston, Broadway and Cleeve Prior.	Green

## RAG status tally - 29 promises

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Red	0
Amber	4
Green	23
Green - completed	2
No new data available	0
Total	29