







# Use this form to claim Housing Benefit and Council Tax Support when your income changes.

Name	Date of change	
	Typeofchange	
Address and postcode	(If you have sev	veral changes please give details in Section 8 - Extra information)
		For our use only
	Date you first contacted us	
	Date of issue	
Phone numbers (daytime)(evening)	Date received	
Mobile	Claim reference	

Answer the questions in this form by ticking the boxes or giving us the information we ask for. Please answer all the questions carefully as we rely on the information you give us when we work out how much benefit to give you. Your claim may be delayed if you do not answer all the questions on your form or you give us the wrong information. It is a criminal offence to knowingly give false information on a benefit claim.

## The proof we need with your form

When you see this symbol, we need original proof to confirm the answers on your form.

We need to see original documents, not photocopies.

If you don't have the proof we need, send us your form now and then send the proof later.

If you do not do this, it will delay your claim and you will lose benefit.

You must provide all proof within one month of the date you originally make your claim.

## South Worcestershire Revenues & Benefits Shared Service

Malvern Hills District Council, Worcester City Council and Wychavon District Council are now working together to improve services to customers. This form is for all customers of these councils.

# If you need help with this form

Please call us on 0300 4560560 or visit any of our local service centres below.

### **Malvern Hills District Council**

Council House, Avenue Road, Malvern, WR14 3AF

#### **Worcester City Council**

The Hive, Sawmill Walk, The Butts, Worcester, WR1 3PB

# **Wychavon District Council**

The Civic Centre, Queen Elizabeth Drive, Pershore, WR10 1PT

Evesham Community Contact Centre, Evesham Library, Oat Street, Evesham, WR11 4PJ

Droitwich Spa Library, Victoria Square, Droitwich Spa, WR9 8DQ

#### When you have filled in this application form

You can email this form and your documents to benefits@southworcestershirerevnues.gov.uk, take this form and your documents to any of the offices shown above, or post the form to: South Worcestershire Revenues and Benefits Shared Service, PO Box 11, Pershore, Worcs, WR10 1PU.

To see how much Housing Benefit and Council Tax Support you may be able to get, visit one of the following websites.

www.malvernhills.gov.uk www.worcester.gov.uk www.wychavon.gov.uk

Please fill in this form using black ink.

# About you and your partner

Please give details of you and your partner By 'partner' we mean a person you are married to or have a civil partnership with, or a person you live with as if you were their husband, wife or civil partner. (A civil partnership is a formal arrangement that gives same-sex partners the same legal status as a married couple.)

(if you have one).	You do not have to give us your phone number or email address, but it may help us to co			
	You	Your partner		
Title (Miss, Mr, Mrs, Ms and so on) Last name				
First names Other names you have been known by				
Date of birth				
Daytime phone number				
Mobile number				
E-mail address (If you give us your email address we will contact you by email.)				
Your National Insurance number				
2 Other people who	live with you			
Does anyone else live with you? (Include	No Yes If yes, give details in the Name Relationship to you	table below. Change since last claim, and date of change (if any)		
children, subtenants, boarders and anyone		1 1		
else.		/ /		
		/ /		
		/ /		
		/ /		
	We need to know about all the incomes of subtenant or boarder.	everyone who lives with you who is not a child,		
3 About your saving	gs – including current acco	unts		
-	We need to know about all the money y with a bank, building society or other or	rou and your partner have in any sort of account rganisation. This includes current accounts, TESSAs, PEPs, Premium Bonds, Credit Union		
Do you or your partner	You	Your partner		
have any savings, capital or investments?	No Yes Please provide proof.	No Yes Please provide proof.		
Do you or your partner				
have any stocks and shares?	No Yes Please provide proof.	No Yes Please provide proof.		
Do you, your partner or any children you are	No Yes Please provide proof.	No Yes Please provide proof.		
claiming for own or partly own any property	Tick 'yes' even if you have a mortgage or le			
or timeshares (other	Extra information	Extra information		
than the home you live in) in this country or abroad?	Late information	LAITA IIIOITIAUOTI		
We need to see proof of any accounts you have. All savings books and so on must be up to date, showing all interest due.				
The proof must be an original, not a photocopy of, for example:	• a bank or building society statement for going out), credits (money coming in) a	r the last two months showing debits (money and the balance;		

- going out), credits (money coming in) and the balance;
- •a letter from a bank or building society showing the type of account, account number, the balance and regular deposits for the last two months; or
- •statements for certificates, bonds, unit trusts, stocks and shares.

#### Do you or your No Please go to section 5. partner claim any Yes Please tell us about them below. benefits or pensions? We need to see proof of any benefits or pensions you have. The proof should be an original award notice, not a photocopy, showing the current rates. 4.1 Benefits You Your partner No Yes No Yes Do you receive **Child Benefit?** £ £ every every Do you receive No Yes No Yes **Child Tax Credit?** £ £ every every We need to see your award letter. Yes Do you receive No No Yes **Attendance Allowance?** £ every £ every Yes Do you receive No Yes 🗀 Severe Disablement £ £ every every Allowance? Do you receive No Yes No Yes Carer's Allowance? £ every £ every Who is it paid for? Who is it paid for? Do you receive No [ Yes No Yes **Disability Living** £ £ every every **Allowance or Personal Indepedence Payment** (care component)? Do you receive Yes No Yes No **Disability Living Allowance or Personal** £ £ every every **Independence Payment** (mobility component)? Do you receive Income Please answer the question below. Please answer the question below. Support or Pension Please go to section 7. Yes Please go to section 7. **Credit (Guarantee** Credit)? Do you receive Please go to section 4.2. No Please go to section 4.2. income-based Yes Please go to section 7. Please go to section 7. Jobseeker's Allowance? No Yes No Yes Do you receive £ every £ every Working Tax Credit? We need to see your award letter. How is it paid? How is it paid?

About your benefits and pensions

			You	Yo	ur partner
Do you receive	= <sup>-</sup>	No Yes		No Yes	
contribution-based Jobseeker's Allowance?		£	every	£	every
		How is it paid?		How is it paid?	
Do you receive a	=1	No Yes		No Yes	
Widowed Parent's	<b></b>	£	every	£	every
Allowance?					
Do you receive	_	How is it paid?		How is it paid?	
DisabilityLiving		£	ovonv		
Allowance for a child?	_		every	£	every
Da ===============================	=1	How is it paid?		How is it paid?	
	<b>=</b>	No Yes		No Yes	
Support Allowance (ESA)?		£	every	£	every
Do you receive		No Yes		No Yes	
contribution-based Employment and Support		£	every	£	every
Allowance (ESA)?					
If you receive ESA, are you in the assessment phase o the main phase		Assessment	Main 🗌	Assessment	Main
Do you receive		No Yes		No Yes	
Incapacity Benefit?	<b>3</b> 7	£	every	£	every
		How is it paid?		How is it paid?	
Are you receiving		No Yes		No Yes	
Statutory Sick Pay?	<b>7</b>	£	every	£	every
		How is it paid?		How is it paid?	
Are you receiving	=	No Yes		No Yes	
Statutory Maternity		£	every	£	every
Pay or Statutory Paternity Pay?		Llauria it maidO			CVCIY
Da was maadaa a	_	How is it paid?		How is it paid?	
Do you receive a Maternity Allowance?		No Yes £	ovorv	No Yes	
		2	every	£	every
		How is it paid?		How is it paid?	
Do you receive Industrial Injuries		No Yes		No Yes	
Benefits?	∃∕	£	every	£	every
		How is it paid?		How is it paid?	
Do you receive a	=	No Yes		No Yes	
Training Allowance?	<b>=</b>	£	every	£	every
		How is it paid?			every
Do you receive a	<b>■</b> 1	No Yes		How is it paid?	
Youth Training	<b>=</b>	£	every	No Yes	
Allowance?				£	every
		How is it paid?		How is it paid?	

# 4.2 Other benefits (continued)

proof of this arrangement.

	You	Your partner
Are there any other	No Yes	No Yes
benefits which are not	Name of the benefit	Name of the benefit
listed on the previous pages?	Name of the benefit	Name of the benefit
pages?		
	£ every	£ every
	Name of the benefit	Name of the benefit
	Name of the benefit	Name of the benefit
	£ every	£ every
	,	
4.3 Pensions	You	Your partner
	If you know the date when your pension or p section 8 (Extra information).	pensions increase each year, please tell us in
Do you receive Pension	No Yes	No  Yes
Credit (Savings Credit)?	£ every	£ every
Do you receive a State Pension?	No Yes	No Tyes
	£ every	£ every
Have you or your partner put off receiving the State Pension?	No Yes	No Yes
Have you received a lump sum from a pension you	No Yes	No 🗌 Yes 🗌
have delayed receiving?	No Yes	No ☐ Yes ☐
Do you receive a		
Widow's Pension?		
	No Yes	No Yes
	£ every	£ every
Do you receive a War Disablement Pension, a		
War Widow's Pension or an	No Yes	No  Yes
Armed Forces and Reserve		
Forces Compensation Scheme payment?	£ every	£ every
	– –	
Do you receive an Armed Forces pension?	No Yes	No Yes
Armed Forces pension:	£ every	£ every
Do you receive a	No Yes	No Tyes
pension from Capita (the	£ every	
Paymaster General)? We need to see your	<b>£</b> every	£ every
payment advice slip.		
Do you receive a works	No Tyes Tyes	No  Yes
pension from a past	£ every	£ every
employer? We need to see your	<b>£</b> every	<b>t</b> every
payment advice slip.		
Do you receive any	No Yes	No Tyes T
other pension?		
We need to see your payment advice slip.	£ every	£ every
	N	N D V D
Have you or your partner put off taking all or part of	No Yes	No Yes
a personal pension?		
If 'Yes', we will need to see		

5 About your work		
Are you or your partner a director of a company?	No Are you or your yes partner working?	No Please go to section <b>6</b> .  Yes Please give us details below.
5.1 Work you do for an em	pployer	
	We need to see payslips as proof of any employer for confirmation).  The number of payslips we need depends on  Paid every week – send your last five pays  Paid every two weeks – send your last thr  Paid every four weeks – send your last two  Paid every month – send your last two payslips, your employer with	slips. ee payslips. o payslips. <i>y</i> slips.
	You	Your partner
How many hours do you work each week?		
How many jobs do you have?		
	You	Your partner
	First job	First job
	Employer's name	Employer's name
	Employer's address	Employer's address
	Postcode	Postcode
Date you started work		
for this employer	/ /	/ /
Is your employment for a fixed period?	No Yes If 'Yes', when is it due to end?	No Yes If 'Yes', when is it due to end?
·	/ /	/ /
Job title		
Give the number of hours you work each week.		
What is your employee number or payroll number?		
How much are you paid?	£	£
How often are you paid?		
How are you paid? (Cheque, cash, direct into an account)		

#### Are you contracted out No Yes No Yes of the National Insurance scheme? Have you had a pay rise If 'Yes', please give the date If 'Yes', please give the date Yes Yes during the last six of the pay rise. of the pay rise. months? Do you receive, or expect No Yes If 'Yes', how much? No Yes If 'Yes', how much? to receive, any bonuses £ £ or profit-related pay (or both)? Do you receive, or No Yes If 'Yes', how much? No Yes If 'Yes', how much? expect to receive, any overtime? £ £ Do you receive, or No Yes If 'Yes', how much? No Yes If 'Yes', how much? expect to receive, any tips? £ £ When will you receive your next pay rise

5.1 Work you do for an employer (continued)

(if you know)?

# 5.1 Work you do for an employer (continued)

Please fill in the table below for each job you or your partner have. You We need to see the last five payslips (if the employee is paid every week), three payslips (if the employee is paid every two weeks) or two payslips (if the employee is paid every month or four weeks).

Employer

Job Title

		1	2	3	4	5
Date		-	<del>-</del>		-	
Tax code						
Tax week number						
Gross pay to date						
Hours worked						
Gross pay (before deductions)						
Working Tax Credit (from April 2	003)					
Sick pay and so on	-					
Deductions – Tax						
– National Insuran	ce					
– Pension scheme	!					
– Other						
Net pay (after deductions)						
If any holiday pay is	Period	from	-1	Period to	·	
included in the figures		/ /			/	/
above, please give us the following details.	Amoun	t	·		,	,
and ronoming dotaine.	£					
Your partner		Employer		Job Titl	e	
Data		1	2	3	4	5
Date Tay code		1	2	3	4	5
Tax code		1	2	3	4	5
Tax code Tax week number		1	2	3	4	5
Tax code Tax week number Gross pay to date		1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked		1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions)	003)	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2	003)	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on	003)	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax	· · · · ·	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax  – National Insurance	ce	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax  - National Insurance - Pension scheme	ce	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax  - National Insurance - Pension scheme - Other	ce	1	2	3	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax  - National Insurance - Pension scheme - Other Net pay (after deductions)	ce		2		4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax  - National Insurance - Pension scheme - Other Net pay (after deductions)  If any holiday pay is	ce		2	Period to	4	5
Tax code Tax week number Gross pay to date Hours worked Gross pay (before deductions) Working Tax Credit (from April 2 Sick pay and so on Deductions – Tax  - National Insurance - Pension scheme - Other Net pay (after deductions)	ce	from /	/		/	/

# 5.1 Work you do for an employer (continued)

	You	Your partner
	Second job	Second job
	Employer's name	Employer's name
	Employer's address	Employer's address
	Postcode	Postcode
Date you started work for this employer	/ /	/ /
Is your employment for a fixed period?	No Yes If 'Yes', when is it due to end?	No Yes If 'Yes', when is it due to end?
	/ /	/ /
Job title		
Give the number of hours you work each week		
What is your employee		
number or payroll number?		
How much are you paid?	£	£
How often are you paid?		
How are you paid? (Cheque, cash, direct into an account)		
Are you contracted out of the National Insurance scheme?	No Yes	No Yes
Have you had a pay rise during the last six	No Yes If 'Yes', please give the date of the pay rise.	No Yes If 'Yes', please give the date of the pay rise.
months?	/ /	/ /
Do you receive, or	No Yes If 'Yes', how much?	No Yes If 'Yes', how much?
expect to receive, any bonuses or profit-related pay (or both)?	£	£
Do you receive, or	No Yes If 'Yes', how much?	No Yes If 'Yes', how much?
expect to receive, any overtime?	£	£
Do you receive, or expect to receive, any	No Yes If 'Yes', how much?	No Yes If 'Yes', how much?
tips?	£	£
When will you receive your next pay rise (if you know)?	/ /	

If you have more than two jobs, please tell us about them in section 21.

# 5.1 Work you do for an employer (continued)

Please fill in the table below for each job you or your partner have. You

We need to see the last five payslips (if the employee is paid every week), three payslips (if the employee is paid every two weeks) or two payslips (if the employee is paid every month or four weeks).

**Employer** 

Job Title

		1	2	3	4	5
Date						
Tax code						
Tax week number						
Gross pay to date						
Hours worked						
Gross pay (before deductions)	)					
Working Tax Credit (from April 2	2003)					
Sick pay and so on						
Deductions – Tax						
– National Insurar	ice					
– Pension scheme	9					
– Other						
Net pay (after deductions)						
	Period	from	l	Period to	1	
If any holiday pay is included in the figures	1 61100	/	/	I GIIOU (O	/	/
above, please give us the following details.	Amoun	it ,	/			
ile lollowing details.	£					
our partner Emplo		Employer		 Job Title	9	
		1	2	3	4	5
Date						
Tax code						
Tax week number						
Gross pay to date						
Hours worked						
Gross pay (before deductions)	)					
Working Tax Credit (from April 2	2003)					
Sick pay and so on						
Deductions – Tax						
<ul> <li>National Insurar</li> </ul>	ice					
– Pension scheme	<del></del>					
– Other						
Net pay (after deductions)						
		from	l	Period to	1	
f any haliday nay is	If any holiday pay is Period					
If any holiday nay is	Period	ITOTTI				
f any holiday pay is ncluded in the figures above, please give us the following details.	Amoun	/	/		e more than two	/ p jobs.

5.2 Self-employed people	You	Your partner
Are you or your partner self-employed?	No Please go to section <b>5.3</b> .  Yes Please give us details below.	No Please go to section <b>5.3</b> .  Yes Please give us details below.
Are you or your partner sole traders or partners in the business?	Sole trader Partner Please give details of the partnership and your share in the business.	Sole trader Partner Please give details of the partnership and their share in the business.
When did you become self-employed?	/ /	/ /
What does your business do?		
How many hours a week do you work?		
What is your weekly		
income from the business? Tax Reference Number	£	£
Please also note that you have three months from the date you became self-employed to register with HM Revenue & Customs. You must register as self-employed regardless of your overall profit or loss. HM Revenue & Customs will give you a tax reference number which you will need to give us.	We must see proof of any self-employed earnings, profit or loss before we can decide how much benefit you will get. This should be your most recent trading accounts or your records of income and spending. If you cannot provide either of these, please contact us for a self-employed earnings form.	We must see proof of any self-employed earnings, profit or loss before we can decide how much benefit they will get. This should be their most recent trading accounts or their records of income and spending. If they cannot provide either of these, please contact us for a self-employed earnings form.
5.3 Other work	You	Your partner
Do you or your partner get money from any work you have not told us about already?	No Yes How much?  How often?	No Yes How much?  How often?
Do you or your partner do any voluntary work?		
uo ally voluntary work?	No Yes	No Yes

6 Childcare costs	You	Your partner
Do you or your partner pay someone to look after any of your children?	No Please go to section 7.  Yes Please give us details below.  Please tell us the names of the children.	No Please go to section 7.  Yes Please give us details below.  Please tell us the names of the children.
Please provide evidence of the amount you pay. This should be the invoices for the past two months or three weeks.  Does the amount you pay change during the year?	What is the normal weekly cost of the childcare?  £  No  Yes Please give details in section 8.	What is the normal weekly cost of the childcare?  £  No
7 Money paid towar	rds a pension plan	
Do you or your partner pay money into a pension plan that is not provided through your employer?  We need to see proof of this. This must be a	You  No Please go to section 8.  Yes Please give us details below.  How much and how often?	Your partner  No Please go to section 8.  Yes Please give us details below.  How much and how often?
this. This must be a policy document and another document showing the payments made. We cannot accept photocopies.	£ every	£ every
8 Extra information  Please give us as much extra information as you can.		

# Forms filled in by someone else Has this form been No 🗌 filled in by someone Yes The person who has filled in the form (the representative) must fill in this part. other than the person Are you an officer of the council? No 🗌 Yes 🗌 who is making the claim? Why have you filled this form in for the person claiming? Phone number Representative's name Relationship to the person claiming Address and postcode Date As far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct. Signature

# 10 Declaration

Please carefully read and tick the declaration at the bottom of this page before you sign it. I/we understand that you may prosecute me and I will have to pay back any overpaid benefits, if:

- I/we lie to you so that I can get benefit;
- I/we give you false information so that I can get benefit;
- I/we do not tell you about any changes in my circumstances that may affect my claim; or
- I/we claim benefit when I know I should not.

## I/we will write and tell you about any changes to:

- my/our income, my/our partner's income and the income of anyone else who lives with me/us;
- my/our savings and my partner's savings;
- the number of people who live with me/us; and
- · my/our address and my rent.

#### I/we declare that:

- if this form has been filled in by someone else on my/our behalf, I/we have read it, or have had it read to me/us;
- the details given on the form are true and complete;
- I/we have got permission from everyone else who lives with me/us to use their details to process my/our application claim

If someone else has filled in this form for you, they must sign the declaration in section **9**.

I give you permission to check any int	formation relating to my	y claim for be	enefit.	
Your signature	Date			
Х		/	/	
,				
Your partner's signature	Date			
X		/	/	
X		/	/	

We must protect the public funds we handle, so we may use the information provided on this form to prevent and detect fraud. We may use this information to promote other council services you may be entitled to. We may share this information for the same purpose, with other organisations which handle public funds. We may keep information about you on computer. If we do, we will keep to the rules laid down by the Data Protection Act 1998.

We are the 'data controller' for the purposes of the Data Protection Act. If you want to know more about what information we have about you, or the way we use that information, please ask us.

COUNCIL TAX SUPPORT TAKE UP	
If you wish to be considered for council tax support please ti	ck this box and sign and date below
Signed	Date
	/ /